

Annual Report

2019-2020





Welcome to Catholic Homes

Catholic Homes is a not-for-profit aged care provider that has responded to the needs of the Western Australian community for more than 50 years.

We are proud of our Christian heritage as we continue to serve older people whether it is in one of our independent living villages, residential care homes or in your own home as part of our home care service.

Our vision

Our vision is to be the first choice in aged care.

Our identity

Our ministry is quality aged care, honouring our Catholic commitment to foster healing, act with compassion and promote wellness for all persons.

At Catholic Homes we believe that every person is unique, every life a sacred gift and every human being a unity of body, mind and spirit.

As a provider, employer and advocate, we pay special attention to those who are disadvantaged, marginalised or vulnerable within our community.

Through our services we seek to promote and enhance the spiritual, physical and emotional journey of each person.

Our values

We commit to building a community of care where joy, love and hospitality are evident in our attitudes and actions.

JOY

We listen and respond to what brings life, hope and meaning to others.

LOVE

We give the most important gifts of love and kindness to everyone.

HOSPITALITY

We create a place where all are welcome and where people feel at home.

A message from the Catholic Archbishop of Perth

Since its establishment, Catholic Homes has faithfully responded to the needs of ageing people in the Western Australian community.

As a contemporary organisation comprising more than 500 talented people representing a diversity of backgrounds, the Board, staff and volunteers at Catholic Homes share and provide a tangible witness to the gospel values of joy, love and hospitality.

It is this gospel 'good news' which continues to find a Christ-like expression among all who share the story of Catholic Homes.

These gospel values provide an identifiably Christian foundation on which to build a community of care where people's abilities are nurtured, and where everyone is enabled to make the choices and take the opportunities that give them greater fulfilment and happiness. This is the basis of Catholic Homes' Care with Purpose approach to wellness.



The benefits of creating this community are as great for the individual as they are for the families, loved ones and care providers, young and older. We are all building bridges across the generations so that we can be connected to each other, able to share our stories, experiences and wisdom and to not be alone in body or spirit.

I deeply commend everyone at Catholic Homes for their dedication, hard work and unwavering commitment to the care, wellbeing and dignity of older people, many of whom are among our society's most vulnerable.

Guided by the tenants of Catholic Social Teaching, Catholic Homes actively responds to the call to bring the healing ministry of Jesus to life in its care for the life and dignity of every human person.

These past months have been an extraordinary time of challenge for the community and the aged care sector as a whole.

Catholic Homes has continued to show great empathy, resilience and innovation in responding to these changes and has worked hard to make sure families and their loved ones are safe and can remain connected and nurtured despite the prevailing circumstances.

It is this passion for a spirit of service which enables Catholic Homes to continue to confidently deliver its mission to over 800 residents and clients, whether they are receiving support in their own home, in a residential service or retirement community.

In celebrating Catholic Homes' successes and achievements, of which there are many, we are acknowledging everyone's capacity for kindness and love.

We may all be assured that the Board, teams and leadership at Catholic Homes are looking to the future with compassion and confidence as they work together in Christ-like service of the Western Australian community.

+ Timothy Costelloe SDB

Most Rev Timothy Costelloe SDB
Catholic Archbishop of Perth



A message from the Chairman



The 2019-2020 Annual Report is a snapshot of Catholic Homes' performance during a highly challenging year.

It is an honour to help lead this great Catholic organisation as we deliver our Mission founded on the healing ministry of Jesus Christ, to the community of Western Australia.

The key reason Catholic Homes exists is because of this healing ministry of Jesus Christ. We are part of the Church's continuing tradition of providing care, accommodation and social services to older people, many of whom are among the most vulnerable in our community.

Through our heritage of providing exceptional care, we give witness to the belief that every person is unique, every life a sacred gift and every human being a unity of mind, body and spirit.

This year has been unprecedented in terms of the change experienced across the aged care sector. The impact of the COVID-19 pandemic has been astonishing as was the response throughout the community.

Catholic Homes moved decisively to keep residents, clients and staff safe and as restrictions ease, our preparedness is ongoing.

We acknowledge our workforce and volunteers who dedicate themselves to enable residents and clients to live quality lives whether it be in their own home, in an independent living or residential care setting.

The Royal Commission into Aged Care Quality and Safety continued its work throughout the year, publishing its interim report in October 2019. The aged care sector awaits the release of the final report by 26 February 2021 and the response by the Commonwealth Government to its recommendations.

The Board and management of Catholic Homes, with the support of our staff and volunteers, continue to build on the solid foundation of our predecessors, to nurture people, develop strong systems and effective infrastructure.



The formation of our people and investment in our systems allows us to continue our mission-focused delivery of Christ-like care to residents and clients.

Catholic Homes' financial and operational position remains robust thanks to prudent management and good governance.

Several projects came to fruition this year and our largest project to date, the first stage of the redevelopment of St Vincent's in Guildford, was opened on 28 February 2020 by Bishop Don Sproxton. We will continue our programs of maintenance and renewal to secure the safety, comfort and amenity for staff, residents and their families.

Embedding our gospel values of joy, love and hospitality into our model of care, Care with Purpose, remains one of our key priorities.

Also, strengthening our Catholic identity in our organisational culture and ethos is fundamental to who we are and an expression of our unique ministry of the Church.

In providing this care, we are often in the privileged and sometimes difficult position of affirming life.

What we bring, grounded in our Christian tradition, is belonging, accompaniment, restoration and compassion.

I deeply and sincerely thank our Board Members, Chief Executive, Executive Team and the hundreds of fantastic, dedicated employees and volunteers for their hard work, mercy and devotion as our important task of confirming and celebrating our identity and purpose in a complex world continues.

May God bless you all.

John F Ogilvie KSG
Chairman

A message from the Chief Executive



The individuals and teams of Catholic Homes have shined brightly during difficult times.

The reporting year began with the introduction from 1 July 2019 of the national Aged Care Quality Standards regulated by a new agency, the Aged Care Quality and Safety Commission. The Quality Standards are supported by the Charter of Aged Care Rights which also came into effect at that time.

Because they promote and protect the independence and rights of people receiving aged care services so that they are treated well, looked after and afforded greater control and choice in their lives, Catholic Homes fully supports the Quality Standards and Charter.

It is very encouraging to know that through our person-centred Care with Purpose model, which has been in place for several years, Catholic Homes was well placed to meet these new arrangements.

Our response has comprised a wide ranging review and renewal of our policies and procedures to ensure compliance and that a high level of care is delivered at all times. Staff and management are to be acknowledged for their hard work in these areas.

In line with our commitment to continuous improvement, our efforts to develop our people and systems continued. We invested greatly in a range of new systems to future-proof the organisation.

By doing this we are positioning Catholic Homes as the first choice in aged care as an employer and provider of exceptional care and services.

We celebrated many achievements this reporting year, starting in August when the peak body for aged care and health support services, the Institute of Hospitality in Healthcare, presented its national Brightest Star award to Marist Lodge Chef Parween Ramsahye and a leadership award for Manager Hotel Services Carey Bray.

Our many nominees and finalists in other awards are also to be congratulated for their achievements.

In February 2020 our newest residence, St Vincent's in Guildford, officially opened. The project is highly sympathetic to its history and represents the latest in design and technology, worthy achievements in themselves.

Let's not forget that it is people who give life to and make the residence what it is. All involved are to be commended for their hard work in bringing this new service to fruition, it is a wonderful residence.

In March 2020 with the advent of the COVID-19 pandemic, the Western Australian Government declared a State of Emergency and a Public Health Emergency. In addition to following the directions and advice of State and Federal health authorities, Catholic Homes began to prepare and took a cautious approach in implementing temporary visitation restrictions. The restrictions were ultimately lifted as WA's infection rate diminished. We remain alert and ready to respond should the situation change.

It is worth highlighting everyone's resilience at this time when we successfully moved residents from the old St Vincent's and Marist residences to their new home.

This year we welcomed a number of new staff and celebrated our long-serving employees. Catholic Homes' staff and volunteers are our greatest asset and in welcoming new people, we also pay tribute to those celebrating anniversaries, who are listed later in this report.

The work we are doing to expand our home care offering deserves special mention and the team is congratulated for growing our offering and reputation for quality service.

We look forward to more good news as our services flourish in the Mid West and South West regions.

We are also boosting our residential care services with key Facility Manager appointments at Servite and St Vincent's. Our new managers are led by Donna Kelly in her new role as Executive Manager Residential Care. We welcome and wish our new appointees well in their roles.

It has been an extraordinary year for everyone at Catholic Homes. I extend a heartfelt thanks to our dedicated Board, all staff, volunteers, residents, clients and families for their understanding and support.

May we look back and remember this as a time when we joined together, strengthened by our shared values and in the spirit of love and compassion, served well the Western Australian community.



Paul Andrew
Chief Executive



Mission

The past year has seen some significant challenges in the provision of Pastoral Care services.

Our team explored creative ways to ensure people had access to our services during the COVID-19 period.

- Mass was held and Communion distributed and other responses were maintained using technology and other methods
- At all times appropriate hygiene, physical distancing requirements and risk management strategies were in place
- The dedication of our Pastoral Practitioners meant that people were supported throughout.

A new Board subcommittee was formed in July 2020 to explore Mission and Catholic Identity. It will consider matters including purpose and identity, witnessing and communicating our Catholic history and call to care. Working with the Executive Team, the committee will:

- Develop and engage in a Formation program for the Executive and Board, exploring elements of our Catholic identity and the stories we share
- Review key documents of vision and identity and seeking to articulate Mission more clearly
- Identifying training and development needs across the organisation, with a view to assisting others to develop and understanding of who we are, why and what we do
- Provide the necessary skills to provide the compassionate and competent care we are called to offer.







Redevelopment and renewal

Our program of asset redevelopment and renewal was maintained with several key projects progressing during the year.

Marist Lodge redevelopment update

Our plans to bring enhanced care and accommodation services in the City of Belmont progressed as the Marist Lodge redevelopment project's Development Application was approved in June 2020.

This paves the way for the detailed design phase, ahead of construction which is planned for mid-2021. Completion of the building is expected in early 2023.

Residents enjoy quality upgrades

We set about improving the amenity and safety at a number of our sites this year including:

- A new nurse call system installed throughout residential care at Castledare
- Home improvements to residents' kitchens at Trinity, with a fresh design and new flooring, appliances, cupboards and countertops installed
- An upgraded fire detection system installed at Trinity
- A new courtyard for residents, families and visitors to enjoy at Archbishop Goody was completed and opened in September.

Futureproofing our operations

A significant investment in new technology is delivering greater flexibility and agility across the organisation.

In a major step forward, we 'went into the cloud' this year. This means information storage, retrieval and other computing systems are served remotely rather than from Catholic Homes' servers.

This is a significant development for the security, flexibility and longevity of our systems and technology. It also enabled key staff to work offsite in early 2020, due to operational requirements.

Other significant projects implemented in 2019-20 include:

- Introduction of new purchasing software, Advanced Requisition Management (ARM), which is replacing our paper based system. ARM gives greater visibility of purchases and better control of expenses
- We upgraded our telecommunications throughout the organisation which has improved connectivity with better internet, communications and data transfer speeds
- Introduction of Solv Injury and Solv Safety software to boost reporting, documentation and management of safety systems
- Major software upgrades to our HR/Payroll system and electronic rostering system, RosterOn were completed and a new superannuation payment software module was installed
- Greater online connectivity was achieved when we provided WiFi technology to all residential care facilities and the rollout of the National Broadband Network took place this year.





Residential Care and Independent Living

To provide the best possible care and accommodation, we have invested greatly in our people, systems and services.

Joy as new service in Guildford opens

We were delighted to welcome our first residents to the revitalised St Vincent's earlier this year, ahead of an official blessing event to mark the opening of the 87-place facility in Guildford.

Designed to capitalise on its stunning riverside location, while retaining the site's heritage values, St Vincent's combines contemporary accommodation and new technology with best practice aged care.

Our first residents moved into St Vincent's in February 2020 and were joined by residents from Marist Lodge in April.

An official launch was held on 28 February 2020 with Perth Auxiliary Bishop Donald Sproston formally blessing the new building and Wadjuk Noongar Elder Uncle Ben Taylor Cuermara performing a traditional smoking ceremony.

Best practice, training and development

Catholic Homes is creating a sustainable workforce, equipped with the skills and knowledge essential for modern aged care.

We undertook a number of initiatives and introduced new technologies so that our care and clinical services deliver the best possible outcomes and continue to meet Australia's Aged Care Quality Standards.

To ensure ongoing compliance through committee oversight a Quality Committee was established in February 2019 and a Clinical Governance Committee was created in October 2019.

To boost clinical practices and supervision, a Clinical Nurse Manager was appointed to St Vincent's and Castledare.

We improved our clinical policies and procedures with updated information and tools provided to all sites.

We streamlined our medication management processes with the introduction of an electronic medication delivery system for all sites. MedMobile is a quick and efficient system to enable our clinical staff and medication competent carers to electronically sign for medications, and allow our clinicians to gain access to up-to-date medication records from the cloud.

An innovative way to assess our residents' pain has commenced. The PainChek application is used to quickly and confidentially record facial observations on a phone or tablet, enabling clinical staff to monitor the effectiveness of medication and treatments over time.

iCare rollout continues

We continued to implement iCare across all our residences this year. This new electronic system, where staff use mobile devices to gather information for the assessment and tracking of the residents' records, is delivering great results for our residents.

Care with Purpose Pilot Program

During the year, Care with Purpose, the model of care for Catholic Homes, was further embedded throughout the organisation. A Pilot Program commenced with a range of activities aimed at training and supporting staff:

- An e-learning program was developed using remote video (Zoom) education sessions
- To promote our successes, we published the Care with Purpose newsletter "Out and About"
- Site audits and a full review were undertaken to evaluate the program's effectiveness.





Celebrating ACHIEVEMENTS

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Boosted care and services with a focus on training, new technology and systems

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Development plans in Guildford and Belmont progressed

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Opening St Vincent's Residential Care

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National Award win -
IHHC Brightest Star award

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Ocean Star Wellness Clinic -
Innovation in Service or Design Finalist
2019 ACSA Aged Care Awards

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All staff and volunteers celebrating many years of service

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Education and training

We are creating an effective, productive and fulfilled workforce by developing our people, their skills and knowledge.

Some of our projects include:

- From 2020-2021, all sites will complete Dementia Essentials from Dementia Training Australia. The three day course is based on Best Practice and Dementia Management for Care Workers
- Our Executive Team completed faith-based development sessions during the year
- In partnership with Surf Life Saving WA, key staff are completing a first aid course every two years.



Residential Care and Independent Living with Purpose

Care with Purpose PROGRESSES IN EAST PERTH

At Archbishop Goody we have been very excited about changing our corridors to be more engaging and unique so we clearly know which of the many corridors we are in.

The Marist team brought over lots of music related items and we created a new 'Fill in the Lyrics' board so that we can celebrate our love of music.

And we have also made a more functional nursery for those who enjoy continuing their familial roles. Gradually we are adding more activities like folding baby clothes, pairing children's socks and sorting the laundry.



Swan Lake AT SERVITE

Cooking with Damiano has proven to be a hit with our residents at Servite!

Each month, our chef Damiano finds creative recipes to make. Our residents enjoy chatting and sharing their cooking tips and tricks with one another, whilst providing opportunities to reminisce.

One month the theme was Swan Lake where residents were able to make their own swan from choux pastry, filled with delicious chocolate and cream.



Servite resident Dora Humphry loved being able to participate with the construction of the swans. Everyone enjoyed eating their yummy creations!





Budkis AT OCEAN STAR

Budkis has proven to be popular amongst our residents at Ocean Star.

Our physiotherapist, Shannon brought in her beautiful dog, Budkis to the facility for some well needed pet therapy. Needless to say, our residents' faces lit up with joy the moment they saw their furry friend.

Pictured is Ocean Star resident Margaret Goldspink brushing through Budkis's fur as part of her new job as a groomer which she completes every week. This has been a therapeutic and sensory experience for Margaret who looks forward to her job role each week.

Budkis has also been busy running our morning Move & Groove class, Kalari's Group of Fun and walking group with our physiotherapy staff.



Budkis helps demonstrate the exercises for residents to follow and even helps the physiotherapist with balancing exercises by looping through residents' legs.

Everyone absolutely adores Budkis who brings them so much joy, love and laughter! Safe to say he's the new favourite around there! And we'll have to take him for a run with all the peanut butter he was fed!



Home and Community Care

To achieve our vision of being the first choice in aged care, our Home Care division continues to put people first with a strong focus on quality.

Despite increasing competition and a downturn in the aged care sector caused by COVID-19, we grew our home care offering to more than 100 Home Care Packages and over 30 Short-Term Restorative Care packages.

Executive Manager Kylie Steele said the attention paid to clients' needs, coupled with a high level of service, meant Catholic Homes' reputation for quality was growing.

"Our team has been working hard to meet and exceed clients' expectations which has resulted in an increase in the number of people choosing Catholic Homes for their needs.

This is a great result and there are more opportunities for quality home care in regional Western Australia and Catholic Homes has the capability to respond.

We are progressing plans to offer great home and community care in the Mid West and boost our existing services in the South West."

Kylie Steele
Executive Manager

Community care for the future

One of Guildford's oldest homesteads, Bebo Moro, was given a new lease on life in 2020 when it re-opened as a high quality centre for our residents and home and community care clients.

Designed to restore, retain and maintain health and community connections, Bebo Moro, together with our adjacent Day Therapy Centre, provides a range of allied health services including:

- Podiatry
- Occupational therapy
- Physiotherapy
- Nutritional advice.

Co-located within the St Vincent's residential care site, Bebo Moro is home to a communal lounge, gymnasium, consultancy rooms and pastoral care offices.

Celebrating ACHIEVEMENTS

The high quality of the Bebo Moro conservation project was recognised as a finalist in the 2020 WA Heritage Awards

Increased clinical and allied health capacity in our Wellness and Enablement program

More than 100 Home Care package clients

More than 30 Short Term Restorative Care clients

Growing services in the Wheatbelt

Expanding services to the Mid West



Home and Community Care with Purpose

Living A FULL LIFE

Diagnosed with epilepsy as a young boy, Ted Warburton leads a full life, especially with the benefit of Home Care.

Ted has the type of epilepsy where he has absence seizures and loses long periods of time. Nonetheless, none of this has stopped Ted from leading a relatively normal life including having a variety of jobs, marrying and having three children, not to mention enjoying his five grandchildren.

Despite additional health complications appearing later in life, since joining the Catholic Homes' Home Care program his lifestyle has improved considerably.

He now has a special bed and armchair, and most significantly a new motorised wheelchair, which Catholic Homes helped him purchase by using some of his package and applying for two grants.

"Home Care has been a great boon and if it weren't for Catholic Homes, we would have never been able to afford the help that we've received," shares Ted.



Food continues to play a big part in Ted's life and he enjoys a range of dishes including Cerenia's adobo, a popular Filipino meat dish.

As his primary carer, his wife Cerenia has also greatly benefitted from Home Care, particularly after requiring shoulder surgery as a result of pushing Ted's wheelchair for many years. The couple have been married for 34 years and thanks to respite care, Cerenia returned to the Philippines to visit her family, feeling confident that Ted's needs were well taken care of.

Ted remains as active as possible and enjoys spending time with his family and swimming, especially since Catholic Homes organised a membership at a local swimming pool.





Best FRIENDS

Home Care client Mary Hurley recently joined our services to be with long-time case manager Jenny Barron, who's been making sure her friend is doing well.

"I've always loved Jenny, we've had a lot of fun together and she's practical as well," Mary said.



Thanks to Jenny's help, Mary is enjoying some improvements that have made her home safe and sound.

Jenny has been busy arranging for a new ramp and some work to her shower and flooring so her friend can get about safely with ease.

An avid fan of Italian opera, especially Plácido Domingo and Luciano Pavarotti, Mary said she also loves animal companionship and wants to continue to enjoy her own home.

Jenny is planning to enable Mary to visit an animal petting farm and maybe a show at a concert hall!

Celebrating our successes

Excellence in care and a passion for service have been recognised, with a wide range of awards and achievements celebrated this year.

We warmly acknowledge the dedicated and hardworking teams at all our sites and service areas.

National award win for Catholic Homes

Signifying a great achievement in food services and quality, peak body for aged care and health sector support services, the Institute of Hospitality in Healthcare, presented its national award to Marist Lodge Chef Parween Ramsahye in August 2019.

Parween's passion, dedication and superior skills were recognised at the Institute's gala awards night in Melbourne where she took out the IHHC Brightest Star award.

She credits her mum for her love of food and said she enjoys teaching others.

"It's my quest to deliver with great happiness ... eat and be happy, there's nothing else," she said.

Manager Hotel Services Carey Bray won the Institute's Leadership Award for his commitment and determination in establishing and leading an IHHC committee whilst increasing its profile and membership.

Bebo Moro a heritage awards finalist

As part of our redevelopment of St Vincent's residential care we took the opportunity to conserve the historic Bebo Moro homestead in Guildford.

Located centrally in the project area, the homestead, comprising a 19th century heritage-listed home and outbuildings, is said to be among the oldest structures in the suburb.

Judges noted the conservation and repurposing of the heritage buildings enabled them to become an integral part of the revitalised aged care service.

Ocean Star innovation recognised

Western Australia's not-for-profit aged care association recognised Ocean Star at its state awards night in July 2019.

Aged and Community Services Australia's annual awards celebrate the outstanding achievements and contributions made by organisations, teams and individuals in the aged care sector throughout the year.

Catholic Homes nominated our Wellness Clinic at Ocean Star in Bunbury which was announced as a finalist in the 'Innovation in Service or Design' category.

Ocean Star received more well-deserved recognition when it progressed as a semi-finalist in the Prime Super Employer Excellence in Aged Care Awards, which form part of the 2019 Western Australian Regional Achievement and Community Awards.



Congratulations to all our staff

**Thank you
Meg MacAulay
for 20+ years
of service**

15+ years of service

Coral Russell
Maria Oliveira
Darlene Satterthwaite

10+ years of service

Lee Siang Kuek
Terapii Harbour
Lumina Roxas
Wubbo Wiebrands
Arockia Falvey
Cassandra Carroll
Gerardine Pinto
Asha Kurudady
Sladjana Todorovic

5+ years of service

Catherine Triscari
Claudimyl Zambrano
Dalia Austin
Josie Otones
Marilyn Baranowski
Pournma Nundoo
Vishnu Khanal
Judith Etheridge
Parween Ramsahye
Kate Schell
Dorothy Nathan
I Chun Chen
Florence Guzman
Joy Celebrado

Amanda Powell
Angelica Gonzalvo
Delmy Guardado
Ginalyn Endaya
Maree Armandi
Rowena Roman
Sezerina Asha Nicholus
Dawn Geddes
Joanne Richards

Our team

Board Members 2019-20

John Ogilvie

Board Chair, joined July 2012

Marina Re

Deputy Board Chair, joined July 2012

David Barnao

Member, joined August 2015

Julie Waylen

Member, joined August 2015

Helen Marchesani

Member, joined August 2015

Stephen Psaila-Savona

Member, joined September 2017

Daniel Lynch

Member, joined April 2018

Fr. Vincent Conroy

Member, joined February 2018

Executive Team

Paul Andrew

Chief Executive

Jackie Hadida

Executive Manager Human Resources

Bernadette Brady

Executive Manager Mission

Kylie Steele

*Executive Manager Home and
Community Care*

Donna Kelly

Executive Manager Residential Care

Andrew Davidson

Executive Manager Property Services

Ben Foster

Executive Manager Finance

Our services

Home Care

We believe in choice and independence offering personalised care in the home.

LOCATIONS

Home care and support services across Western Australia.

Residential Care

Our Care with Purpose model supports residential care while maintaining individuality.

RESIDENCES

- Archbishop Goody Residential Care
- Castledare Residential Care
- Ocean Star Residential Care
- Marist Lodge Residential Care
- Servite Residential Care
- Trinity Residential Care
- St Vincent's Residential Care

Independent Living

Our four retirement villages support independence within a community setting.

RESIDENCES

- Castledare Independent Living
- Ocean Star Independent Living
- Servite Independent Living
- Trinity Independent Living

Financial Statements

2019/20 CONCISE FINANCIAL REPORT

Statement of Profit or Loss		
	2020 (\$)	2019 (\$)
Revenue		
Revenue	38,528,179	33,736,979
Other Income	1,053,519	89,573
	39,581,698	33,826,552
Expenses		
Employee Expenses	25,486,131	21,877,880
Food and Provision Expenses	1,229,561	1,197,776
Cleaning and Domestic Expenses	751,213	667,509
Care and Support Expenses	1,538,058	617,635
Property Services, Repairs and Maintenance	2,947,720	3,380,793
Corporate Costs	2,457,594	1,775,290
Borrowing Costs	7,404	7,701
Deemed RAD Interest Expense	2,007,308	
Depreciation and Amortisation	1,928,414	1,531,134
Loss on Investment Properties	255,000	165,000
Loss on Revaluation of Assets	–	–
Increase in Fair Value of Resident Loans	–	102,893
	38,608,403	31,323,611
Surplus/(Deficit) before Income Tax	973,295	2,502,941
Income Tax Expense	–	–
Surplus/(Deficit) after Income Tax	973,295	2,502,941

Financial Statements

2019/20 CONCISE FINANCIAL REPORT (CONTINUED)

Statement of Comprehensive Income

	2020 (\$)	2019 (\$)
Surplus From Operations	973,295	2,502,941
Other Comprehensive Income		
Net gain/(Loss) on revaluation of Land	- 359,640	463,537
Total Comprehensive Income	613,655	2,966,478

Statement of Financial Position

	2020 (\$)	2019 (\$)
Current Assets	23,768,266	35,443,561
Non-Current Assets	120,734,373	107,236,433
Total Assets	144,502,639	142,679,994
Current Liabilities	79,757,494	78,363,807
Non-Current Liabilities	1,423,025	1,607,723
Total Liabilities	81,180,519	79,971,530
Net Assets	63,322,120	62,708,464
Asset Revaluation Reserve	14,520,398	14,880,037
Accumulated Surplus	48,801,722	47,828,427
Total Equity	63,322,120	62,708,464

Statement of Cash Flows

	2020 (\$)	2019 (\$)
Cash Flows from Operating Activities		
Receipts from Government Subsidies	27,603,238	23,254,560
Receipts from Residents	7,822,424	6,878,646
Payments to Suppliers and Employees	- 34,202,831	- 27,083,753
Interest Received	496,724	2,121,361
Other Receipts	220,345	247,566
Interest Expensed	- 7,404	- 7,701
Net Cash provided by Operating Activities	1,932,496	5,410,679
Cash Flows from Investing Activities		
Acquisition of Fixed Assets	- 2,073,433	- 1,401,675
Construction Work in Progress	- 13,979,560	- 14,783,101
Proceeds from Sale of Fixed Assets	6,809	148,416
Capital Grant Receipt	-	-
Net Cash Flow Provided By/(Used In) Investing Activities	(16,046,184)	(16,036,360)
Cash Flows from Financing Activities		
Bonds and RADs Received	14,335,502	9,391,797
Bonds and RADs Refunded	- 11,057,888	- 13,481,908
Loans Received from Residents	3,215,000	3,720,000
Loans Repaid to Residents	- 3,315,889	- 3,991,770
Net Cash Flows provided by Financing Activities	3,176,725	- 4,361,881
Net Increase in Cash Held	- 10,936,963	- 14,987,562
Cash at the beginning of the Financial Year	34,176,863	49,164,425
Cash at the end of the Financial Year	23,239,900	34,176,863

Financial Statements

2019/20 CONCISE FINANCIAL REPORT (CONTINUED)

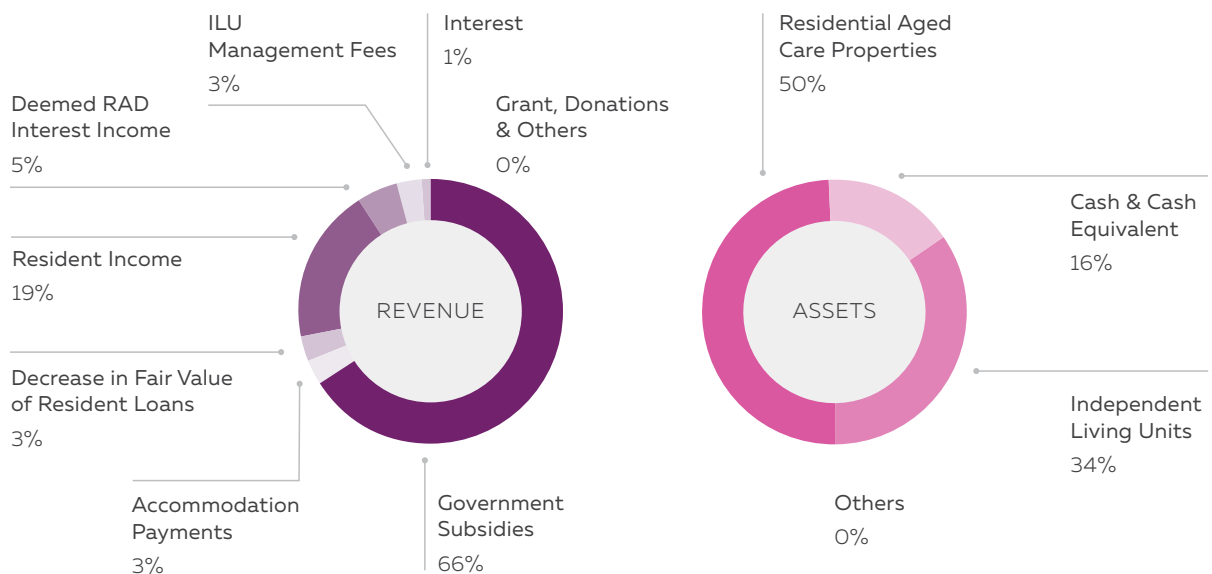
Notes to the Financial Statement for the year ended 30 June 2020

BASIS OF PREPARATION

The summarised financial statements comprising the Statement of Profit or Loss, Statement of Comprehensive Income, Statement of Financial Position and Statement of Cash flows have been derived from the full financial report for the year ended 30 June 2020 of Catholic Homes Incorporated.

A full description of the accounting policies adopted by Catholic Homes Incorporated is provided in the financial report for the year ended 30 June 2020.

Composition of Revenue and Assets



Statement by Members of the Board

Notwithstanding the shortfall in working capital, the Board considers that at the date of this statement there are reasonable grounds to believe that Catholic Homes Incorporated will be able to pay its debts as and when they fall due.

This is because the shortfall of current assets to current liabilities arises due to the requirement to classify resident loans, accommodation bonds and refundable accommodation deposits as current liabilities as the Association does not have an unconditional right to defer settlements for a period greater than twelve months. History suggests that a resident in a retirement village is staying on average for nine years and a resident in an aged care facility for an average of three years.

The Association anticipates that it will repay approximately \$18.5 million of resident loans, accommodation bonds and refundable accommodation deposits in the next twelve months, which will largely be funded by contributions from incoming residents.

The Board declares that the attached financial statements have been derived from the full financial report for the year ended 30 June 2020 of Catholic Homes Incorporated.



John Ogilvie
Chairperson

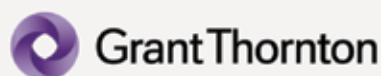


Marina Re
Deputy Chairperson

Dated: 14th October 2020

Financial Statements

2019/20 CONCISE FINANCIAL REPORT (CONTINUED)



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Independent Auditor's Report

To the Members of Catholic Homes Incorporated

Report on the Audit of the Concise Financial Report

Opinion

We have audited the concise financial report of Catholic Homes Incorporated ("Entity"), which comprises the statement of financial position as at 30 June 2020, the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended and related notes, derived from the audited financial report of Catholic Homes Incorporated for the year ended 2020.

In our opinion, the accompanying concise financial report of Catholic Homes Incorporated complies with Accounting Standard AASB 1039 *Concise Financial Reports*.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Concise Financial Report* section of our report. We are independent of the Entity in accordance with the auditor independence requirements of the *Associations Act 2015* and *Australia Charities and Not-for-profit Commission Act 2012* and the ethical requirements of the Accounting Professional and Ethical Standards Board's *APES 110 Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the concise financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Concise Financial Report

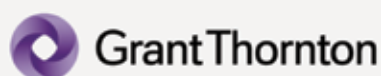
The concise financial report does not contain all the disclosures required by the Australian Accounting Standards in the preparation of the financial report. Reading the concise financial report and the auditor's report thereon, therefore, is not a substitute for reading the financial report and the auditor's report thereon. The concise financial report and the financial report do not reflect the effects of events that occurred subsequent to the date of our report on the financial report.

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Responsibilities of the Board

The Directors are responsible for the preparation of the concise financial report in accordance with Accounting Standard AASB 1039 *Concise Financial Reports*, the *Associations Incorporation Act 2015* and *Australian Charities, Not-for-profits Commission Act 2012*, and for such internal control as the directors determine are necessary to enable the preparation of the concise financial report.

Auditor's Responsibility for the Audit of the Concise Financial Report

Our responsibility is to express an opinion on whether the concise financial report, complies in all material respects, with AASB 1039 *Concise Financial Reports* based on our procedures, which were conducted in accordance with Auditing Standard ASA 810 *Engagements to Report on Summary Financial Statements*.

Information Other than the Concise Financial Report and Auditor's Report Thereon

The Directors are responsible for the other information. The other information comprises the information included in the Entity's annual report for the year ended 30 June 2020, but does not include the financial report and our auditor's report thereon.

Our opinion on the concise financial report does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the concise financial report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Matters Relating to the Electronic Publication of the Audited Financial Report

This auditor's report relates to the annual financial report of the Catholic Homes Incorporated for the year ended 30 June 2020 included on the Entity's website. The Entity's management is responsible for the integrity of the Entity's website. This audit does not provide assurance on the integrity of the Entity's website. The auditor's report refers only to the financial report described above. It does not provide an opinion on any other information which may have been hyperlinked to/from this financial report. If users of the financial report are concerned with the inherent risks arising from publication on a website, they are advised to refer to the hard copy of the audited financial report to confirm the information contained in this website version of the financial report.

Grant Thornton

GRANT THORNTON AUDIT PTY LTD
Chartered Accountants

B P Steedman
Partner – Audit & Assurance Services

Perth, 14 October 2020

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