



Government of **Western Australia**
Department of **Health**
WA Country Health Service

Your Ref :
Our Ref :
Enquiries to : 08 9956 2431

Midwest
Geraldton Palliative Care Service

09/05/2022

RE: Testimonial Letter

To whom this may concern

The palliative approach aims to improve the quality of life for families, carers and patients dealing with a life limiting illness. For many of our patients, quality of life equates to having the option of remaining in their family homes with their loved ones through-out their palliative and end of life journeys. To support our patients, families and carers to remain at home, we are often required to utilize the supports from community support services.

Since extending their service provision to Geraldton in the Midwest, Catholic Homes have been the primary service utilized by Midwest Palliative Care to assist palliative care patients to safely remain in their homes. The support provided by Catholic Homes' staff has included but has not been limited to nursing care; personal care; domestic assistance; respite; transportation and meal preparation. All of which assist the patients and families to manage activities of daily living in a manner consistent with patient, carer and family wishes.

The consistent quality and professionalism of the support provided by Catholic Homes staff has been regularly noted and expressed through positive feedback received from palliative care patients and families. The feedback received from families and patients describe the Catholic Homes Geraldton staff as being reliable, professional, compassionate, friendly, honest, respectful and authentic.

It is due to the consistent feedback received from palliative care patients regarding the great work provided by Catholic Homes that we have and will continue to utilize Catholic Homes to support palliative care patients with their individual in-home support care needs.

It is with great appreciation for the fantastic support that the Catholic Homes staff have provided Geraldton Palliative Care patients that we provide this letter. The support provided by Catholic Homes has enabled palliative patients to safely return home from hospitals, prevent avoidable hospital admissions, prevent permanent residential care admissions and assist palliative care patients to remain with their families in their homes.

Thank you very much for your ongoing support.

Respectfully,

Leon Morgan
Palliative Care Social Worker
Geraldton Palliative Care Service