

# Annual Report



care with purpose

2020-2021



# Welcome to Catholic Homes

Catholic Homes is a not-for-profit aged care provider that has responded to the needs of the Western Australian community for more than 50 years.

We are proud of our Christian heritage as we encourage older people to live their best life, whether it is in one of our retirement villages, residential care homes or in their own home as part of our home care service.

As a modern organisation comprising hundreds of talented people representing a diversity of backgrounds, ages and beliefs, the Board, staff and volunteers at Catholic Homes share the core values of joy, love and hospitality.

Our values are a strong foundation on which to build a community of care where abilities are nurtured, where everyone can make choices and take the opportunities that give them greater fulfilment and happiness.

This is the basis of Catholic Homes' Care with Purpose approach. We express who we are and what we do through the following statements.

#### Mission

Our Mission is to provide quality and compassionate care to older people, particularly those most vulnerable, in response to our call from a loving and creative God and guided by the healing ministry of Jesus.

#### Identity

Our Care with Purpose model is founded on our belief that every person is unique, every life a sacred gift, every human being a unity of body, mind and spirit.

#### Vision

To be recognised by the community as a leading provider of quality, personalised and holistic care for older people in need.

#### Values

We commit to creating a community of care where joy, love and hospitality are evident in our attitudes and actions.

#### JOY

We listen and respond to what brings life, hope and meaning to others.

#### LOVE

We give the most important gifts of love and kindness to everyone.

#### HOSPITALITY

We create a place where all are welcome and where people feel at home.

# A message from the Catholic Archbishop of Perth

In 2020-2021 Catholic Homes reaffirmed its enduring commitment to the intrinsic value and dignity of every person within its community of care.

An expression of supreme love can be found in Catholic Homes' mission to promote the value and dignity of each person, a hope for the future, and the belief that we are made in the image and likeness of our loving God.

This promise is encompassed by the Christlike spirit of care through which the healing ministry of Jesus Christ is afforded to everyone, particularly those in need.

Each day the dedicated and passionate staff and volunteers of Catholic Homes respond with great love and kindness to the disadvantaged and those living with both complex health needs and physical frailty.

Catholic Homes' approach to person-centred care epitomises the principles of Catholic Social Teaching which place distinctive emphasis on the principles of human dignity, the common good, subsidiarity and solidarity.



With an ongoing commitment to deepening the continued expression of our Catholic ethic of care across Catholic Homes, and the services it provides, the Board, Executive Team and the staff of Catholic Homes have continued to actively commit to a shared journey of ongoing formation for mission. I take this opportunity to commend the Board, Executive Team and the staff at Catholic Homes for their ongoing commitment as stewards of the mission and its expression at Catholic Homes.

In creating a strong spiritual foundation, the Board and Executive are building a resilient and sustainable organisation which is equipped to witness with authenticity its Catholic mission within the community.

On Friday, 2 July 2021 the State of Western Australia passed into law Voluntary Assisted Dying (VAD) Legislation. Catholic Homes makes a significant contribution to aged-care services in Western Australia. Catholic Homes does so in a way that is founded on Christian principles as they are professed and lived in the Catholic tradition. Catholic Homes will continue to operate according to Catholic values and principles which include, of course, a continuing ethic of care and respect for the life and dignity of every person.

I recognise the collaborative efforts in preparing Catholic Homes' response to the advent of VAD and the focused efforts undertaken to consult and communicate with residents, families and the workforce to enunciate Catholic Homes' position with respect to VAD:

'The deliberate hastening of death is incompatible with our commitment to the sanctity of life, dignity of the individual and the uniqueness of each person throughout the entire continuum of life'. In these times of uncertainty and promise, I acknowledge everyone at Catholic Homes for their great compassion within the Christian call to service, whether they work in an administration, management, service, caring or clinical role.

I sincerely thank the Board, Executive Team, staff and volunteers for your selfless dedication to the hundreds of clients and residents who benefit from the love, confidence and hope shared with them every day.

Yours sincerely in Christ,

+ Timothy Costellor SOB

**Most Rev Timothy Costelloe SDB** Catholic Archbishop of Perth



# A message from the Board Chairman

Life at Catholic Homes has continued to thrive throughout a tumultuous time that has seen many upheavals brought to us during the year.

This 2020-2021 Annual Report highlights the dedication and spirit of our staff who are responding to the call to provide Christ centered care to families seeking Catholic aged care for their loved ones so they may live happy, fulfilled lives.

It is Catholic Homes' mission and vision to serve and to strive to build a culture of excellence that brings quality, compassionate, holistic personalised care, particularly for the most vulnerable individuals in our community.

The considerations and decisions of the Board this past year have focused on governance and the continuous improvement of care for residents and clients. It has brought about a revitalised focus by the Board and Executive Team to clearly demonstrate Catholic Homes' reason for existence and what we seek to offer.



This significant undertaking, to renew our mission and vision, and to reaffirm and promote our identity as a truly authentic Catholic organisation, will continue in the spirit of discernment and renewal.

Our mission is for the whole community, with an emphasis on older people who are in need or in difficulty. And our vision is more sharply focused to advance the best possible care outcomes, delivered in a way that gives witness to Catholic ethical and social teachings.

These teachings are founded upon the healing ministry of Jesus Christ from whom every life is sacred, every person unique and made in the image and likeness of God.

It is these beliefs which have guided our responses to significant challenges and changes in a positive way.

Catholic Homes remains in a strong financial position, underwritten by the proper stewardship of our limited resources. The pandemic impacted on financial performance as we responded to directions from health authorities, resulting in increased staff and operational costs. This significant investment reflects the organisation's unwavering commitment to the health, wellbeing and safety of residents, clients, volunteers and staff.

The pandemic provided many challenges, from initial visitation restrictions and keeping families in touch with their loved ones, to additional efforts to enable residents choosing vaccination, if they wished to do so.

Our executive, management, staff and volunteers helped ensure that everyone was sufficiently trained, equipped and ultimately vaccinated against the virus. We acknowledge their extraordinary resilience to the great challenges faced because of the pandemic.

They have responded to the words of Pope Francis to "find the courage to create spaces where everyone can feel called, and to make possible new forms of hospitality, fraternity and solidarity".

In February, the report of the Royal Commission into Aged Care Quality and Safety was released. The Commonwealth Government has acknowledged the Commission's recommendations and acted already on some of its findings. It will continue to do so through fiscal and regulatory processes.

Catholic Homes will always welcome improvements to the sector and will work with all governments to support families who cannot take on the responsibility of caring for their loved ones by themselves.

Sadly, the financial year ended as Voluntary Assisted Dying became law and clearly manifests that assisted suicide is acceptable to the Western Australian Government.

We reaffirm our belief in the sanctity and value of all human life and that the inviolable dignity of each human being must be protected from conception to natural death. At Catholic Homes, life is welcomed when it is weak and in need of care; loved in its differentness; celebrated in its longevity; and accepted in its frailty. We must listen to the words of Pope Francis: "life is a gift, and when it is long, it is a privilege, for oneself and for others. Always".

In this reporting year, we bade farewell and acknowledged the service of Fr Vincent Conroy who retired from the Board in September 2020. Fr Conroy's experience through decades of diverse priestly ministry, added immeasurable value to the life of Catholic Homes.

In May 2021, we welcomed Dr Rosanna Capolingua to the Board. Dr Capolingua's extensive experience and clinical skills will contribute significantly to our governance responsibilities.

It is an honour to help to lead this great organisation and I sincerely thank all Board members, executive, management, staff and volunteers for their dedication, devotion and generosity in responding to the needs and to ensure the highest possible care of all residents and clients.

The future is bright in the knowledge we are fulfilling our mission to enable the fulfilment of life for our elderly as we embody Christ centered care for those who have contributed so much to our society over many years and to whom we are humbly grateful.

I conclude with a message from Pope Francis given on the first World Day for Grandparents and the Elderly in July this year "the whole Church is close to you - to us - and cares about you, loves you and does not want to leave you alone".

**John F Ogilvie KSG** Chairman



# A message from the Chief Executive

The highlights of an exciting and challenging year for Catholic Homes have been the resilience and dedication of our workforce.

More than 500 staff and 100 volunteers have given life to our mission, our values and identity as we worked through a year remarkable for its achievements as well as its difficulties.

Together we faced some uncertainties as the State entered periods of restriction in response to the continuing COVID-19 situation in Australia.

Thankfully, after the government and the public acted together to keep everyone safe, the community emerged from short, snap restrictions on three occasions.

Catholic Homes was resolute in keeping our people safe, and in February we were among the first providers in Western Australia to commence vaccination for aged care residents.



We are deeply grateful to our residents, clients, family, staff and others who took up the vaccine and did the right thing when circumstances demanded we act.

To further support our employees during the COVID period, we were pleased to be able to pass on the aged care workforce retention bonus to our residential and home care staff.

#### Catholic Homes' journey in building a sustainable and resilient organisation continues.

Throughout the year, and into the future, we maintain our obligations to our residents, clients and workforce.

We have responded to the ongoing changes in regulation and reporting required by government to improve the quality and safety of all our services.

In 2020-2021 this involved a wide-ranging effort to review, revise and implement systems, policies and procedures that are the foundation of quality care services delivered in safe, supportive environments. I am pleased to report that systems, including staff training and support are in place to bring greater oversight, reporting and management of matters including serious incidences, and standards for quality, safety and clinical care.

These changes and others to come will be welcomed by Catholic Homes as we continue to work in accord with regulators to meet community expectation for quality aged care.

Our financial performance for the year has resulted in a net deficit which can be attributed to several significant factors.

These included the demolition of two facilities (St Vincent's and Marist \$2,480,000), a decrease in the valuation of our Head Office property (\$316,000), a decrease in the valuation of independent living villas and deferred management fee adjustment (\$882,000), in addition to an increase in staffing and resource costs due to COVID-19 and resident acuity.

Catholic Homes continues to constantly review its financial position, governance measures and stewardship of its resources to ensure staff are supported and our people receive the best possible care and services.

We are confident that ongoing financial prudence, coupled with a planned increase in bed numbers delivered in Belmont by mid-2023, will assist with the sustained delivery of our Care with Purpose model.

The year ended with the introduction of Voluntary Assisted Dying legislation in Western Australia. We worked throughout the year to prepare the organisation for these new laws that provide assisted dying to eligible Western Australians.

It is vital that our people are aware and understand the Catholic Homes position on VAD and the appropriate, life affirming responses we take in the event of any request regarding VAD.

A lot of effort and time was given to developing and communicating our position and to make sure our workforce was adequately trained and prepared in advance.

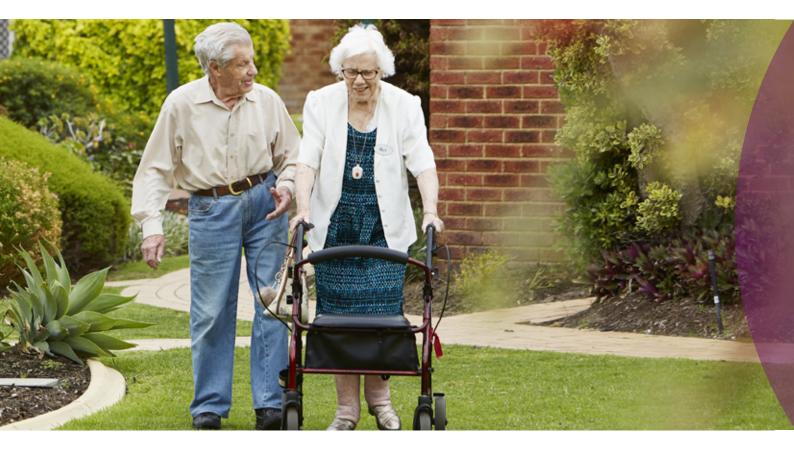
This included Catholic Homes closely liaising with representatives from the Catholic Archdiocese Perth other Catholic caring organisations where we participated in many sessions of reflection, formation and consultation.

The roadmap to the future has been drawn when Catholic Homes this year finalised its Strategic Plan for 2021-2024.

This document, supported by new business and continuity plans, will help us define our goals and guide everyone in the organisation so that we may affirm our identity, live our values and realise our vision and mission.

To achieve this, Catholic Homes invested considerable effort in re-examining our purpose and our values as we sought to affirm our Catholic identity and culture.

Our refreshed vision and mission that were developed by our leaders over many months were finalised this year, ready for wider dissemination to our staff, volunteers and stakeholders.



These are the foundation of who we are and what we stand for, a unique offering to the WA community that we call Care with Purpose.

This message was promoted inside and outside Catholic Homes with renewed vigour in 2020-2021 through strategic marketing, brand development and the creation of a new website and intranet for the organisation.

And in an increasingly competitive environment, Catholic Homes will continue to attract, retain and develop a high performing workforce so we are recognised as a leading provider of choice. We always acknowledge the achievements of our teams and individuals, and I sincerely thank the Board, staff and volunteers at Catholic Homes, who serve with passion and commitment.

Your devotion to provide quality service is the very essence of who we are at Catholic Homes.

**Paul Andrew** Chief Executive

# Mission and identity

Advancement of our mission and Catholic identity progressed in 2020-2021, as we explored the core elements of who we are and what we do.

To connect people to our Catholic identity and our shared values, the Executive and Board worked throughout the year to refresh and clarify our mission and vision.

After much discussion, reflection and thought, our revised Organisational Statements were completed, endorsed by the Board and prepared for communication to staff and stakeholders.

#### Mission

Our Mission is to provide quality and compassionate care to older people, particularly those most vulnerable, in response to our call from a loving and creative God and guided by the healing ministry of Jesus.

#### Identity

Our Care with Purpose model is founded on our belief that every person is unique, every life a sacred gift, every human being a unity of body, mind and spirit.

#### Vision

To be recognised by the community as a leading provider of quality, personalised and holistic care for older people in need.

### Focus on CARE WITH PURPOSE

At Catholic Homes, we are committed to our Care with Purpose approach, backed by our core values of joy, love and hospitality.

We believe our residents can enjoy independence and be supported to engage in meaningful activities so they can live a full life of purpose with dignity and respect.





### Focus on MISSION AND PASTORAL CARE

#### See Me, Know Me

This new initiative to connect staff with our mission and values was introduced at Head Office in March.

Inspired by Meaningful Ageing Australia, the 'See Me, Know Me' project features colourful images of people receiving our residential care services captioned with words of inspiration and insight gained from a lifetime of living and wisdom.

The project has opened a conversation in a gentle way with staff to remind everyone of those whom we look after and the importance of older people in our lives.

#### History projects

For present and future staff, residents and clients to know our history and development of our services, new publications were initiated this year to tell the story of how we came about.

Capturing the journey of each residence as a short history was completed and provided each residence with a succinct timeline of their history, with each presented in an attractive frame.

Another document, further detailing the story of Catholic Homes as a whole, including development of our services, our values and model of care, also progressed during the year.



# Investing in our people and places

Catholic Homes develops communities of care and invests in the people and places in which we operate.

#### Training and development

We are creating an effective, productive and fulfilled workforce by developing our people, their skills and knowledge.

In 2020-2021 Catholic Homes explored our partnerships with education institutions to progress opportunities for residential staff training and development. Achievements for the year included:

- Infection Prevention and Control to better manage infection control and outbreak management, staff training and development was completed and an IPC Leader at each site was appointed by February
- Serious Incident Response Scheme staff training was carried out and policy and procedures were updated to meet the new requirements of the SIRS program which started from 1 April
- Mandatory Quality Indicators preparation including training, development and support for staff was undertaken ahead of the reporting deadline of 1 July

- Nursing and Occupational Therapy students from Notre Dame and Curtin University successfully completed placements with Catholic Homes throughout the year
- We investigated further training opportunities in liaison with TAFE, Notre Dame, and other universities
- Work to identify and implement a suitable and effective online training system for the organisation progressed in 2020-2021
- We reviewed and enhanced our Corporate Orientation program to encompass Catholic Homes' position on the Voluntary Assisted Dying, our new Key Organisational Statements and the Aged Care Quality Standards
- Formation sessions for our Executive and Board were maintained during the year, with some remote sessions held to accommodate COVID-19 restrictions.

#### Investing in our workforce

Another major achievement was the finalisation of a new four-year Enterprise Agreement for our registered nurses which was endorsed by our staff and approved by the Fair Work Commission.

By making the aged care workforce retention bonus available to all our home care and residential care employees, regardless of their occupation, Catholic Homes helped make sure our workforce was not out of pocket during the year.

We also commenced work on the replacement of our General Enterprise Agreement this year which covers our care, therapy and hospitality workforce.

Our staff engagement survey was completed during the year, giving Catholic Homes a benchmark for our workplace culture while highlighting achievements as well as areas for improvement.







### Focus on STUDENT PLACEMENTS

#### A future workforce for aged care.

We had the pleasure of hosting many students this year who partnered with residents with a special focus on our Care with Purpose method.

Care with Purpose is boosting self-esteem and provides opportunities for people to make a contribution to the community in which they live.

### Focus on OUR VOLUNTEERS

#### More than 100 people give their time to enrich the lives of everyone at Catholic Homes.

Our volunteers are very generous and share with our residents and clients much friendship, love and joy each week.

Being so special to us, we were so happy to thank them this year during Volunteer Week.

#### Investing in our places

To realise our mission and vision for aged care, a program of renewal for our former residence in Belmont progressed during the year.

Following the careful relocation of residents to St Vincent's in Guildford earlier in the year and transfer of staff, the Belmont site was prepared for redevelopment and the old residence was demolished in July 2020.

Our attention then turned to securing an experienced building contractor to the project and following Board approval to progress in May 2021, we proceeded to tender in June 2021. Construction of the project is planned for September 2021 with practical completion by May 2023 ahead of fit out and commissioning work later that year.

Achievements for the year included:

- A new security system linked to the nurse call network installed at each residential care facility
- Ocean Star's residential dining room refurbishment was completed; and the independent living community kitchen was renovated
- Two residential care house kitchens were renewed, and footpaths upgraded at Trinity.





# Residential Care and Independent Living

We are building on the strengths of our Care with Purpose approach to maintain the highest standard of quality care.

In 2020-2021 we successfully achieved accreditation from the Aged Care Quality and Safety Commission for Archbishop Goody and St Vincent's residences and continued to work towards upcoming accreditation for our four remaining sites. In February, Ocean Star was amongst the first aged care residences in WA to begin vaccinating residents and staff.

We are very grateful to our staff, residents and families for their patience and understanding as each home implemented the State government's infection control measures throughout the year, keeping the COVID-19 virus out of aged care.

#### **Delivering for retirees**

Catholic Homes advanced its plans for the sustainability of its independent living accommodation and addressed the growing demand for rentals for older people.

During the year suitable villas that were formerly occupied under lease-for-life arrangements were repurposed for rental lease.

This enabled Catholic Homes to bring more than 20 much needed rental units to those in need.

### Celebrating ACHIEVEMENTS

Residences continued self-assessments throughout the year to comply with the Aged Care Quality Standards

Our residents were amongst the first in WA to begin COVID-19 vaccination

We reviewed and updated our policies and procedures to maintain compliance and quality care

Improvements were made to our brochures and publications to assist residents and families



### Focus on RESIDENTIAL AND INDEPENDENT LIVING CARE WITH PURPOSE

### Men's Group AT ST VINCENT'S

Here at St Vincent's, we noticed that the male residents sometimes just want to hang out with "the boys".

So, we started a weekly Men's Group for the men in the facility, centred around topics of their interest and hobbies.

The topic one week was "wheels", so all things cars, motorbikes and bicycles.

The men loved chatting about what cars they used to drive, how they used to ride bicycles to school, while sharing stories from their childhood and having a cheeky drink or two.

We hope to organise vintage cars or motor bikes to visit St Vincent's in the near future so keep an eye out for that!

### Old Style Bar AT CASTLEDARE VILLAGE

#### Is it Friday yet?

Happy Hour at Castledare Village is surely one not to miss! The team at Castledare have purchased an Old Style Bar set up for our residents to enjoy.

The bar's funds were raised by residents who supported and owned 'Len's Shop' here at Castledare and will be put on wheels to allow Happy Hour to also take place outside with ease.

Replicating environments from the eras that our residents are familiar with is important in recognising them as an individual with a rich history and also promotes reminiscence and a sense of familiarity.







### Job Roles AT ARCHBISHOP GOODY

Here at Archbishop Goody we have been busy introducing new job roles for our residents to engage in.

Take a look at this wonderful "Appreciation Tree" that we've created for all the residents who have a job role and contribute to the everyday here at Archbishop Goody.

Roberto has been busy tending to his flourishing garden in the courtyard, while Alim has been very helpful in vacuuming the carpet.

Job roles provide our residents with a purpose and routine to their day.

Contributing to the community they live in increases self-esteem, maintains skills and creates a sense of belonging.







# Home and Community Care

Increasing the reach of our services so more people can be independent and enjoy their community and own home longer continues to be a goal at Catholic Homes.

Our Home and Community Care offering has expanded greatly over the past year, with services growing in the metropolitan and regional areas.

By exceeding a milestone of more than 200 clients who are receiving packaged care, our Home Care service is in a stronger position to deliver the Catholic Homes mission. In securing additional funding in 2020-2021 we were able to extend our entry-level Commonwealth Home Support Program in the Midwest region and in the eastern metropolitan suburbs.

To bring a greater level of service, we appointed a Team Leader and new Case Managers to personally oversee our clients' needs and further increased our allied health staff numbers.

#### Providing flexible and responsive care

In May we commenced a new program to support culturally and linguistically diverse clients (CaLD).

Based at our Day Therapy Centre within the new St Vincent's facility in Guildford, the CaLD program provides centre-based day respite services including affordable access to outings, activities and events.

Following an application for funding earlier in the year, Catholic Homes has successfully secured additional packages to provide short term care in Perth and in regional areas.

Our Short Term Restorative Care (STRC) program was expanded so more people can regain their independence to stay at home longer.

### Celebrating ACHIEVEMENTS

Growth in home care package numbers to more than 200 clients

Expansion of entry-level Commonwealth Home Support Program

Increased staffing to meet our clients' needs

Marketing boosted to attract new clients and workers to our Home Care service

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### Focus on HOME CARE SERVICE EXCELLENCE

### Gettin' to the CHURCH ON TIME

Time and distance proved no obstacle for home care clients Sheril, her husband Klaus and sister Janice, who definitely got to the church on time to enjoy a special occasion with family and friends.

Home Case Manager Faye Davies helped the trio make the big day where grand niece Lauren married her love Nic at a beautiful ceremony at St Mary's Cathedral in Perth.

"They were unable to attend the wedding of their niece due to distance, neither Klaus or Sheril can drive and have no family that live out their way who could take them," Faye explained. "So Catholic Homes arranged transport to and from the church and reception and then home again!" We wish Lauren and Nic all the very best for their future together.

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Janice Waldeck, Klaus Erdmann, Sheril Erdmann, with bride and groom Lauren and Nic Loiacono.



### Day Centre's TICKET TO DRIVE

Former aged care nurse Doreen Archer took a bad fall that left her unable to drive making it more difficult for her to be independent.

Her choice to regain her mobility has had added benefits since she joined our Day Therapy Centre in Guildford.

"I was a little bit reluctant because I thought 'I wonder what I am in for?' but I was very pleasantly surprised because they have a fabulous team here," she said.

Doreen does a range of exercises at the centre under the experienced eye of Catholic Homes' Wellness and Reablement team who prepared a care plan with her.

"I've worked and worked and now I am driving, which is really good!" she said.

Doreen not only enjoys activities and the company of her wellness team she loves the companionship with other clients at the centre who all enjoy meals together.

"So I am driving now, I would not be doing this without the support and the enthusiasm from the crew here to keep me going!"



<sup>↑</sup> Doreen's efforts have seen her driving a car again!

# Celebrating our successes

Excellence in care and a passion for service have been recognised with a wide range of awards and achievements celebrated this year.

We warmly acknowledge the dedicated and hardworking teams at all our sites and service areas.

#### Excellence in hospitality recognised

The peak healthcare hospitality body in Western Australia acknowledged the outstanding dedication our Hotel Services Worker Robyn Gibbons who went above and beyond in improving the lives of residents and staff.

Robyn who works at Ocean Star was presented the Institute of Hospitality In HeathCare's (IHHC) Brightest Star Award at its gala night in August.

"I am very humbled, and so honoured, I love doing things for the residents because if it gives them pleasure it returns to me doubly," she said.

Catholic Homes' hotel services and catering departments have been recognised for excellence many times, previously taking out several hospitality awards.



↑ Robyn with her IHHC Brightest Star award



# Congratulations to all our staff

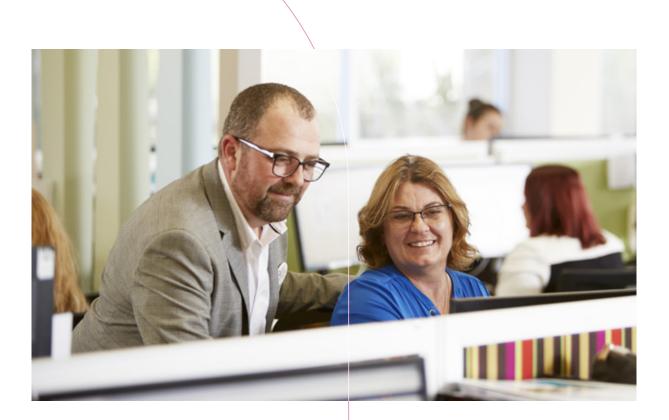
Thank you Carmel Anderson and Helen Wolkow for 25 years of service **20+ years of service** Nada Serval

#### 10+ years of service

David Ledbury Yenni Sandy Elizabeth Smith Letecia Watson Susan Cash Kaylyne Murphy Manti Protar **15+ years of service** Brenda Clancy Kulwinder Kaur

#### 5+ years of service

Krisna Gorayah Rebecca Laing Doreen Cecil Susan Searle Jennifer Laccohee-Duffield Ian Smith James Palmisano Simret Asfiha Ivy Manglicmot Chocho Hlaing Hayley Verhulst Michelle Tonji Uyen Le Tran Karrar Al Sayegh Kaye Leonard Ai Iwasaki Paula Tlach



## Our team

#### Board Members 2020-2021

John Ogilvie Board Chair, commenced July 2012

Marina Re Deputy Board Chair, commenced July 2012

David Barnao Member, commenced August 2015

Julie Waylen Member, commenced August 2015

Helen Marchesani Member, commenced August 2015

Stephen Psaila-Savona Member, commenced September 2017

Daniel Lynch Member, commenced April 2018

**Fr. Vincent Conroy** Member, commenced February 2018, retired September 2020

Rosanna Capolingua Member, commenced May 2021

#### **Executive Team** Paul Andrew Chief Executive

Jackie Hadida Executive Manager Human Resources

Bernadette Brady Executive Manager Mission

Kylie Steele Executive Manager Home and Community Care

Donna Kelly Executive Manager Residential Care

Andrew Davidson Executive Manager Property Services

Ben Foster Executive Manager Finance



# Financial Statements

2020/2021 CONCISE FINANCIAL REPORT

Statement of Profit or Loss		
	2021 (\$)	2020 (\$)
Revenue		
Revenue	40,968,525	38,528,179
Other Income	2,811,935	1,053,519
	43,780,460	39,581,698
Expenses		
Employee Expenses	30,193,640	25,486,131
Food and Provision Expenses	1,296,962	1,229,561
Cleaning and Domestic Expenses	885,611	751,213
Care and Support Expenses	3,227,184	1,538,058
Property Services, Repairs and Maintenance	2,437,736	2,947,720
Corporate Costs	2,681,568	2,457,594
Borrowing Costs	5,810	7,404
RAD Expense	2,052,369	2,007,308
Depreciation and Amortisation	2,215,629	1,928,414
Loss on Investment Properties	2,851,500	255,000
De-recognition of Buildings Demolished	2,484,725	-
	50,332,734	38,608,403
Surplus/Deficit	- 6,552,274	973,295

# Financial Statements

2020/2021 CONCISE FINANCIAL REPORT (CONTINUED)

Statement of Comprehensive Income				
		2021 (\$)		2020 (\$)
Surplus/Deficit from Operations	-	6,552,274		973,295
Other Comprehensive Income				
Net gain/Loss on revaluation of Land		106,152	-	359,639
Total Comprehensive Income	-	6,446,122		613,656

#### Statement of Financial Position

	2021 (\$)	2020 (\$)
Current Assets	22,399,493	23,768,266
Non-Current Assets	117,450,019	120,734,373
Total Assets	139,849,512	144,502,639
Current Liabilities	81,530,848	79,757,494
Non-Current Liabilities	1,442,666	1,423,025
Total Liabilities	82,973,514	81,180,519
Net Assets	56,875,998	63,322,120
Asset Revaluation Reserve	12,141,825	14,520,398
Accumulated Surplus	44,734,173	48,801,722
Total Equity	56,875,998	63,322,120

Statement of Cash Flows		
	2021 (\$)	2020 (\$)
Cash Flows from Operating Activities		
Receipts from Government Subsidies	29,151,109	27,603,238
Receipts from Residents	8,490,273	7,822,424
Payments to Suppliers and Employees	- 42,210,435	- 34,202,831
Interest Received	257,677	496,724
Other Receipts	769,294	220,345
Interest Expensed	- 5,810	- 7,404
Net Cash provided by Operating Activities	- 3,547,623	1,932,496
Cash Flows from Investing Activities		
Acquisition of Fixed Assets	- 2,786,199	- 2,073,433
Construction Work in Progress	- 1,375,149	- 13,979,560
Proceeds from Sale of Fixed Assets	12,700	6,809
Net Cash Flow Provided By/Used In Investing Activities	- 4,148,648	- 16,046,184
Cash Flows from Financing Activities		
Bonds and RADs Received	17,291,253	14,335,502
Bonds and RADs Refunded	- 12,828,469	- 11,057,888
Loans Received from Residents	3,815,000	3,215,000
Loans Repaid to Residents	- 2,734,312	- 3,315,889
Net Cash Flows provided by Financing Activities	5,543,472	3,176,725
Net Decrease in Cash Held	- 2,152,799	- 10,936,963
Cash at the beginning of the Financial Year	23,239,900	34,176,863
Cash at the end of the Financial Year	21,087,101	23,239,900

# Financial Statements

2020/2021 CONCISE FINANCIAL REPORT (CONTINUED)

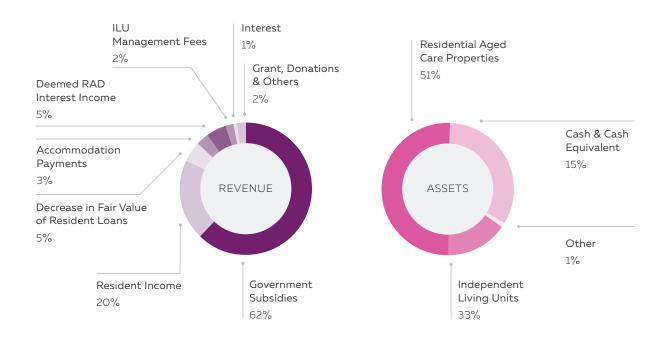
#### Notes to the Financial Statement for the year ended 30 June 2021

#### BASIS OF PREPARATION

The summarised financial statements comprising the Statement of Profit or Loss, Statement of Comprehensive Income, Statement of Financial Position and Statement of Cash flows have been derived from the full financial report for the year ended 30 June 2021 of Catholic Homes Incorporated.

A full description of the accounting policies adopted by Catholic Homes Incorporated is provided in the financial report for the year ended 30 June 2021.

#### Composition of Revenue and Assets



#### Statement by Members of the Board

In the opinion of the Board, the accompanying accounts, as set out on pages 5 to 39, are in accordance with the Australian Charities and Not for Profits Commission Act 2012 and present fairly the financial position of Catholic Homes Incorporated as at 30 June 2021 and its performance for the year ended on that date and comply with Australian Accounting Standards and the Australian Charities and Not for Profits Commission Regulation 2013.

Notwithstanding the shortfall in working capital, the Board considers that at the date of this statement there are reasonable grounds to believe that Catholic Homes Incorporated will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Board and is signed for and on behalf of the Board by:

John Ogilvie Chairperson

Dated: 13 October 2021

Marina Re Deputy Chairperson

## **Financial Statements**

2020/2021 CONCISE FINANCIAL REPORT (CONTINUED)



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#### **Independent Auditor's Report**

To the Members of Catholic Homes Incorporated

#### Report on the Audit of the Concise Financial Report

#### Opinion

We have audited the concise financial report of Catholic Homes Incorporated ("Entity"), which comprises the statement of financial position as at 30 June 2021, the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended and related notes, derived from the audited financial report of Catholic Homes Incorporated for the year ended 2021.

In our opinion, the accompanying concise financial report of Catholic Homes Incorporated complies with Accounting Standard AASB 1039 *Concise Financial Reports*.

#### **Basis for Opinion**

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Concise Financial Report* section of our report. We are independent of the Entity in accordance with the auditor independence requirements of the *Associations Act 2015* and *Australia Charities and Not-for-profit Commission Act 2012* and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the concise financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### **Concise Financial Report**

The concise financial report does not contain all the disclosures required by the Australian Accounting Standards in the preparation of the financial report. Reading the concise financial report and the auditor's report thereon, therefore, is not a substitute for reading the financial report and the auditor's report thereon. The concise financial report and the financial report do not reflect the effects of events that occurred subsequent to the date of our report on the financial report.

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#### Responsibilities of the Board

The Directors are responsible for the preparation of the concise financial report in accordance with Accounting Standard AASB 1039 Concise Financial Reports, the Associations Incorporation Act 2015 and Australian Charities, Not-for-profits Commission Act 2012, and for such internal control as the directors determine are necessary to enable the preparation of the concise financial report.

#### Auditor's Responsibility for the Audit of the Concise Financial Report

Our responsibility is to express an opinion on whether the concise financial report, complies in all material respects, with AASB 1039 Concise Financial Reports based on our procedures, which were conducted in accordance with Auditing Standard ASA 810 Engagements to Report on Summary Financial Statements.

#### Information Other than the Concise Financial Report and Auditor's Report Thereon

The Directors are responsible for the other information. The other information comprises the information included in the Entity's annual report for the year ended 30 June 2021, but does not include the financial report and our auditor's report thereon.

Our opinion on the concise financial report does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the concise financial report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

#### Matters Relating to the Electronic Publication of the Audited Financial Report

This auditor's report relates to the annual financial report of the Catholic Homes Incorporated for the year ended 30 June 2021 included on the Entity's website. The Entity's management is responsible for the integrity of the Entity's website. This audit does not provide assurance on the integrity of the Entity's website. The auditor's report refers only to the financial report described above. It does not provide an opinion on any other information which may have been hyperlinked to/from this financial report. If users of the financial report are concerned with the inherent risks arising from publication on a website, they are advised to refer to the hard copy of the audited financial report to confirm the information contained in this website version of the financial report.

Grant Thornton

GRANT THORNTON AUDIT PTY LTD Chartered Accountants

elm

C A Becker Partner – Audit & Assurance Services

Perth, 15th October 2021

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Catholic Homes acknowledges the Traditional Custodians of this country and honours Elders past, present and emerging.

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