

# Our strategic plan

## FY26-28



### Our vision

To accompany people on their journey to live life to the full.

### Our mission

Our mission is to provide quality and compassionate care to people, particularly those most vulnerable, in response to our call from a loving and creative God and guided by the healing ministry of Jesus.

### Our values

Love, Joy, Hospitality, Excellence.

### Our strategic intent

We are committed to person-centred, holistic care that empowers people to live life to the full. Through a deep connection to our Mission, we will enrich the lives of those we serve and strengthen Catholic Homes to ensure future growth and sustainability.

### Our strategic focus areas



#### Catholic Identity and Community

Guided by Tradition and Catholic Social Teaching, we will expand our Mission through social outreach, strategic partnerships, and a commitment to engaging with our community.



#### The Resident and Client

Our focus is on quality care that is person centred, respects human rights and understands the individual's needs, preferences and values, continuously evolving our service and achieving positive outcomes.



#### Our People and Culture

We are committed to attracting, developing and retaining an engaged and mission-aligned workforce. We will invest in strengthened leadership and workforce capability to deliver Care with Purpose.



#### Financial Stewardship

We will ensure long-term sustainability through effective financial management, strategic investment and proactively managing our property portfolio.



#### Digital Enablement

With a focus on integrated and scalable systems, analytics and digital literacy, we will empower our workforce, elevate care quality and ensure we are future-fit in an ever-changing landscape.