Catholic Homes
Home Care

# Compassionate care in the comfort of *your* home



# Home care you can trust

Catholic Homes has delivered compassionate care and support to older Western Australians for more than 60 years. As a not-for-profit organisation, we focus on what matters most, supporting people to live safely, independently and confidently at home.

When you choose Catholic Homes, you'll be supported by a local WA team, a dedicated Case Manager and caregivers you know and trust.

No waitlists. No stress. No confusion.

### *Begin your care sooner*

In many cases, we can commence services within 14 days (once your Support at Home funding has been approved), helping you access the support you need sooner.

### *We handle the process for you*

A dedicated member of our experienced Client Engagement Team will guide you through every step of the journey, ensuring you feel informed, supported and never overwhelmed.

### *Familiar faces you can trust*

You'll be supported by a dedicated Case Manager and a consistent team of caregivers who take the time to understand your needs, preferences and routine.

# Ready to get started?

Call or email our Client Engagement Team for a no-obligation conversation about how we can support you or someone you love.

**1300 244 111** **support@catholichomes.com**



## Testimonials

*"I would like to thank you and your wonderful team for everything you do for our dad. You are all such beautiful caring people and we could not wish for anyone better to care for him."*

*"We are very happy with the care and help we have received, its certainly had an impact on our lives."*

# Home care that's easy, compassionate and stress free

Getting started with support at home can feel overwhelming. That's why our experienced team is here to support you every step of the way, from navigating My Aged Care to setting up your personalised care plan and budget.

We'll help you access the right home care services quickly, confidently and without the stress.

The Australian Government's Support at Home program helps older people stay independent and continue living safely at home for longer. It may be right for you if you need support with:

**Personal Care**
**Cleaning & Laundry**
**Meal Preparation**
**Shopping**
**Social Support**
**Allied Health**
**Clinical services**
**Transport**

# Where we offer support

Catholic Homes proudly delivers Home Care services across metropolitan and regional Western Australia.

### *Perth Metro*
North, South and East Perth

### *Wheatbelt WA*
Lancelin, Northam, Toodyay, Merredin, Boddington, Narrogin and surrounding areas

### *Mid West WA*
Geraldton and surrounding areas

### *South West WA*
Bunbury and surrounding areas

# Types of support we offer

## *Clinical & Allied Health Services*

**Nursing Services**
**Physiotherapy**
**Exercise Physiology**
**Dietetics**
**Podiatry**
**Occupational Therapy**

## *Independence Support*

**Personal Care**
**Medication Assistance**
**Medical Appointments**
**In-home Respite**
**Day Therapy Services**
**Transport**

## *Everyday Living Assistance*

**Cleaning**
**Laundry**
**Light Gardening**
**Social Support**
**Home Maintenance**
**Meal Preparation**
**Shopping Support**

## *Assistive Technology & Home Modifications*

**Equipment and Mobility Aids**
**Assistive Products e.g. duress / falls alarms**
**Home Modifications**

## *Restorative Care Pathway*

## *End of Life Pathway*

# Frequently Asked Questions

### *How do I get assessed?*

You can contact My Aged Care directly to arrange an assessment. Alternatively, our Client Engagement Team can guide you through the process and even assist you in contacting My Aged Care.

We'll support you from your first enquiry through to the commencement of your Support at Home services.

### *How quickly can I start?*

Once you have been approved and allocated Support at Home funding, we can usually commence services within 14 days of completing the paperwork.

Assessment wait times through My Aged Care and the assessment teams are managed externally and may vary.

### *Can I choose my services?*

Yes. Your services are tailored to your individual needs, preferences and goals. We'll work with you to create a personalised care plan that suits your lifestyle. These will be based on your Aged Care Assessment and assigned services.

### *Can I change providers?*

Yes. You can change providers at any time, and our team can help make the transition to Catholic Homes simple and stress-free.

### *What if I need help while I wait?*

If you need support before your government funding becomes available, we can discuss private services and other support options that may be available to you.



*Discover how Catholic Homes has supported older Western Australians and their families for more than 60 years.*



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